

**GOVERNMENT OF INDIA
FINANCE
LOK SABHA**

STARRED QUESTION NO:124
ANSWERED ON:04.03.2016
Protection of Personal Information
Ahmed Shri Sultan

Will the Minister of FINANCE be pleased to state:

- a) whether the Government has received complaints against the service providers for leaking personal information of customers to the Business Process Outsourcing (BPOs) during last three years and current year and if so, the details thereof;
- b) whether the Government has formulated any code for the protection of personal information by service providers and if so, the details thereof; and
- c) other measures taken/proposed to be taken by the Government to protect personal information of consumers?

Answer

THE MINISTER OF FINANCE
(SHRI ARUN JAITLEY)

(a) to (c): A statement is laid on the Table of the House.